

# CONTACT

Manweb's monthly newspaper  
for staff and their families.

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ABERYSTWYTH  
NORTH WIRRAL  
CLWYD  
MID CHESHIRE

Vol. 43 No. 7

July 1990

Manweb shows a £24.1 million operating profit

## A REMARKABLE YEAR

MANWEB made a £24.1 million operating profit (before MWCA, interest and taxation on a c.c.a. basis) on turnover of £891.4 million in its last year as part of the nationalised electricity industry.

Chairman Bryan Weston introducing the report says: "This has been an historic and truly remarkable year culminating in the vesting in Manweb plc on 31 March 1990 of the business of the Merseyside and North Wales Electricity Board."

Mr Weston reports an increase in the unit sales of electricity by 1.9 per cent, despite the mild winter.

The Manweb Trading Division, responsible for retailing and servicing appliances and electrical contracting work, shows an 8.8 per cent increase in turnover to £50.7 million.

Manweb underwent a considerable re-organisation during the year of the accounts to try to ensure it was ready to meet the competitive environment created by the restructuring of the elec-

tricity industry. Had it not been for the costs incurred in this restructuring then, Mr Weston states, the Government financial target of a 4 per cent c.c.a. return on average net assets would have been achieved. As it was a return of 3.5 per cent was recorded.

Competition brought in as part of the restructuring of the industry has led to the loss of some industrial supply customers to

other electricity suppliers in the three month period to 30 June 1990.

In his report Mr Weston says: "It is inevitable that this should happen, but margins on the supply business are small. It is important to recognise that existing valued relationships with customers in our area will still be maintained and that we will continue to receive revenue from the core business of distributing electricity units.

"It is obvious, therefore, that this year's accounts give little indication of future results and performance," adds Mr Weston.

The gross capital expenditure during the year was £81.4 million, with a total of £57 million being spent on the electricity network, £34.2 million for new supplies, £11.7 million on reinforcing the network and £11.1 on refurbishing it. The non-operational expenditure of £24.4 million included investing in new buildings and upgrading the mainframe computer.

### Electricity Sales

Unit sales of electricity reached a total of 17,267 million, 1.9 per cent higher than the previous year and an increase of 16 per cent on the total 5 years ago, with sales to industry showing a 1 per cent increase, sales to commerce up 7.3 per cent and domestic sales a fraction, 0.7 per cent, higher.

Domestic electricity prices rose by 6 per cent in April 1989, below the cost of inflation at the time, and taken over a five year period average electricity prices rose by 13.5 per cent with the retail price index rising by 25.5 per cent.

During the year, to combat

theft, we installed 24,475 meter covers which is a total of 84,747 since 1985. We believe this programme contributed toward the reduction in electricity losses from 8 per cent in 1985/6 to 6.5 per cent this year.

The number of customers disconnected for non-payment of electricity bills was reduced again for the eighth successive year to 2,609, an 11 per cent drop on last year.

### Increased

The number of card-operated prepayment meters installed increased during the year by 119 per cent to a total of 83,153. Cards to the value of £24.7 million were sold through Manweb shops and 1200 Post Offices.

There was an increase in the number of customers paying their electricity bills by monthly budget payments, a rise of 32 per cent to a total of 219,146 was recorded during the year.

Restructuring of the appliance retailing, servicing and the contracting business took place during the year. The £50.7 million turnover produced a £2.1 million profit (on a cca basis), less than last year due mainly to shop refurbishment and additional non-recurring costs such as reorganising the division and development of electronic point of sale systems in shops.

Despite the nationally and regionally depressed appliance retailing market, Manweb increased appliance sales by 7 per cent strengthening its position in the market place with over 20 per cent of the white goods market in the region it serves.

by Sam  
Doughty

## YEAR

### Kids' prom is a real hoot

BLOWING Manweb's trumpet - or rather trombone - is 10-year-old Elizabeth Parr (pictured), who thought our sponsorship of the Royal Liverpool Philharmonic Orchestra's Summer Proms series was a real 'hoot'.

Elizabeth, of Wallasey's Belvidere Centre, was among a party of youngsters from various Merseyside schools and charitable organisations who attended the "Last Morning of the Proms" children's concert at the Philharmonic Hall, as guests of Manweb.

And for the little girl, the outing to Liverpool ended on a high note when she met the Orchestra's bass trombonist John Langford. (Picture by Mike Hall).

• Full story - page 6.



Gift of life

Page 3



Ship-shape

Page 12



Buried treasure

Page 4



Business brains

Page 3

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## Changing faces

# John joins Manweb

MANWEB plc has appointed Mr John Illidge as Employee Relations Manager, responsible for employee relations and personnel policy development.

John (43) is married with two teenage children and lives in Holmes Chapel, Cheshire. Reporting to Head of Human Resources David Vernon-Smith, he is based at the company's Chester Head Office.

Holding a degree in physics and physical oceanography from Liverpool University, John (pictured right) began his career in 1969 with Simon Engineering Ltd and progressed into personnel management after several years in management services.

In 1976 he moved to ICL's Manufacturing Group, where he held a number of personnel management roles, becoming Employee Relations and Remuneration Manager in 1983. Since 1988, he has been operating as a management consultant,



working with a number of large companies within the UK.

John said: "The Employee Relations unit will be providing a service to all areas of the company, aiming to ensure our personnel policies and practices support their ongoing requirements."



# Planning a golfing retirement

PLANNING to take up golf in his retirement is Regional Shops Manager Ray Hughes, who has left Manweb after 47 years' service in the industry.

Ray, who was responsible for Region Four, started his career

as an apprentice with the Aberystwyth Borough Electricity Company and in 1947 was called up to HM Forces and served in Burma. Following his return and nationalisation Ray worked in all of the power stations in the Mid-Wales Group.

After suffering serious injuries in an accident at Aberystwyth Power Station in 1958, Ray transferred to Manweb the following year as a Relief Clerk at Aberystwyth District Office.

In 1965 he moved to Aberyst-

wyth shop as Senior Assistant and became District Sales Supervisor responsible for all the Aberystwyth District shops in 1970. In 1976 Oswestry Districtshops also came under his wing.

Following the creation of the Trading Division, Ray was appointed Regional Shops Manager for Region Four.

Ray's interests include bowls, big band music and stamp collecting. He says he plans to play golf in order to avoid gardening!

Ray is pictured (3rd from the right) shaking hands with Aberystwyth District Manager Terry Keenan, watched by (l-r) Contracting Manager Geoff Thomson, Customer Accounts Manager Alan Galbraith, Office Manager Keith Jones, Mains Manager Tom Jones and Supplies Manager John Brown.



# Dilys decides to call it a day

TYWYN shop manageress Dilys Jones has taken early retirement after clocking up 35 years' service in the industry.

Dilys joined Manweb in 1951 at Tywyn shop and in 1956 transferred to Machynlleth for the opening of the town's new Manweb shop. She returned to Tywyn the following year.

In 1967 she left Manweb to join her family business, but in 1970 returned to Tywyn shop as Manageress. A keen golfer, Dilys, who is a past Ladies Captain of Aberdyfi Club, hopes to spend more time on the green in her retirement.

# Ode to Oswestry threesome

IT was a case of 'for better or verse' when staff gathered to give a trio of retiring Oswestry colleagues a poetic send off.

The Bard of Oswestry, Henry Blackwell, turned up at the retirement reception to read personalised odes to Hubert Gwilliam, John Butler and Glyn Thomas.

Hubert, who joined Manweb in 1953, was a Clerical Assistant in General Services, and during his time had been responsible for wages, banking, petty cash and a host of other activities.

John, a Craftsman Mechanical Fitter, had worked for Manweb since 1964, having joined at Legacy. He transferred to Oswestry in 1973. A keen supporter of the Sports and Social Club, he served on the committee for several years and helped organise many functions, including the children's Christmas party.

Glyn joined Manweb in 1973, having previously worked in a private garage and also as a police officer. Travelling to Manweb for his interview, Glyn managed to demolish a traffic sign, but he managed to stay cool and was appointed Transport Supervisor for Oswestry and Aberystwyth.

District Manager Lyn Price presented the threesome with their cards and gifts on behalf of staff at the District Office.

# End of an era for Network Services quartet

A QUARTET of staff from Network Services, Head Office, has retired after between them clocking up more than a century and a half of service in the electricity supply industry.

Hugh Farrow, pictured right, a 1st Engineer in System Development, started his career as a Craft Apprentice in Southport in 1950 and became a Student Apprentice three years later.

After completing his National Service in the Army between 1956 and 1958, he was appointed to the Area 1 Planning Department, where, he says, his main claim to fame was being part of the expedition to prove there were as many pubs as there were subs in the city centre!

In 1971 Hugh transferred to Head Office and remained an active member of the planning team until his retirement.

A keen sportsman, Hugh played football for Southport Trinity in the I Zingari (Liverpool) league for 25 years, making over 500 appearances, with trials for Blackburn and Southport FCs. He was also captain of Southport Schoolboys cricket team, and youth table tennis champion for three years, playing for the Town team.

While at Head Office, he was involved in the Sports and Social Club and organised many functions. Hugh was involved with the Head Office football section for 18 years both as a player/trainer and Chairman for a number of years. He was also responsible for establishing the weight training room and was its

secretary for 18 years.

Hugh is now keen on long distance running and recently completed the Telford Marathon.

He and wife Madeline have now moved to Cornwall, where Hugh is planning to take up the well known country sports of 'nurdling' and 'dwile flunking'. He is also hoping to renew his interest in music, by brushing up on his clarinet and alto sax playing.

Reg Goodier, pictured above, right, was a 2nd Engineer in the HV/LV Planning Section of System Management. He started out in 1947 as a fully indentured apprentice in electrical engineering with ICI (Mond) Ltd. After working as a maintenance electrician, he was promoted to the Engineering Department as a Design Draughtsman.

In 1962 Reg went to work as a Design Draughtsman with the Nuclear Power Group on control systems for nuclear power stations.

He joined Manweb in 1964 as a 4th Engineer in the Planning Section at Area 2/3, and in 1970 moved to the Head Office Technical Section as a 4th Engineer. Reg became a 2nd Engineer in the HV/LV Planning Section in 1973, and from 1977 was responsible for the preparation of the Estimating Schedule.

Another keen sportsman, Reg played football for Cuddington and Manweb (Northwich) for many years. He has been associ-

ated with Weaverham Cricket Club for more than 40 years and is their present Chairman.

Cliff Jones, above, centre, Senior Engineer in the HV/LV Planning Section, started out as a trainee with the North Wales Power Company Ltd at Rhostyllen, and in 1949 became a Technical Assistant Engineer with Manweb at Area 4. In 1953 he became a 4th Assistant Engineer in Area Planning, and progressed up the career ladder to become a 1st Engineer in System Management at Head Office in 1971. He worked in the HV/LV Planning section from 1974 until retirement, with a temporary relocation to Dee Valley District Office in 1988 for just over a year.

Cliff was the Senior Engineer responsible for overall design and co-ordination for electrical site supplies during construction of Dinorwic Power Station.

In his spare time Cliff is a keen caravanner, both abroad and in this country, and enjoys gardening. He is an Elder of the local Presbyterian Church, a lay preacher and also a member of the British Association of Christian Business and Professional Men.

John McInerney, above, left, joined Manweb in 1950 as a Sales Assistant and after National Service in the RAF spent five years as a Salesman at Warrington.

He moved to Engineering under the Graduate Training



Scheme and his first post was in the Liverpool North District at Marsh Lane. He later took up planning duties at Love Lane, Liverpool, and was involved in planning the accelerated substation programmes of the early 1960s until transferring to North Wirral and later to Area 1 at Hatton Garden.

The next six years were spent in establishing a firm 33/HV network in the Liverpool area, building up the 11kV and LV interconnection which was to form the main skeleton for future development.

He transferred to Sealand Road in the 1970/71 reorganisation to advise on network design, refurbishment programming, financial appraisals and many other aspects of supply network development.

While at Head Office John started the Sealand Road Chess Group, which at one time had three successfully competing teams in the Chester and District Chess League and also the Wirral League.

His current interests are restoration of ceramics and playing Bridge.

## Business 'brains' scoop cash prize

A TEAM from Manweb plc came second in the Sunday Times National Business Finance Game out of more than 800 entrants.

Power Projects Manager Ben Campbell and Power Projects Executive Ron Adams both work for the Power Marketing Division at Head Office.

In the computer-based game they battled it out with other teams to set up and run the most successful four-wheel-drive vehicle manufacturing company. The game

was designed and run for the Sunday Times by Computer Financial Training of Potters Bar.

Ben said: "We really entered as a training exercise. As we weren't thinking too much about winning we were free to take risks which paid off! It was fun and very good experience - but it did get extremely competitive!"



As runners-up Ben and Ron received a £2,500 second prize, while the win-

ning team from S F Business and Computer Consultancy, London, received

£5,000.

Ben is pictured (left) with Ron Adams.

## Charities reap the benefits

WIRRAL charities are reaping the benefits thanks to the generosity of Prenton staff who are taking part in a District "give as you earn" scheme.

Around 180 staff have signed up to the payroll giving scheme, donating various sums from their weekly wages or salaries every month. And the total amount raised so far by Wirral District looks set to top the £3,500 mark.

Office Manager Mike Townson said: "The District has a Charity sub-Committee attached to the LJCC which meets to decide how to distribute the money.

"We have two main local charities - Wirral Toy Library and St Winefride's Home for the Handicapped - but in addition the staff put forward their own 'pet' projects, and these have included St John Ambulance and the Special Care Baby Unit at Arrowe Park Hospital.

"The scheme is totally staff driven and it's all down to personal choice whether they take part or not," said Mike. "But you only have to see these handicapped children to think 'What's £1 a month if it's helping such people?'"

# The gift of life



Happy family... Jane and Paul Letts with baby son Andrew.

BABY Andrew Letts owes his life to the doctors and nurses who cared for him at Wirral's Arrowe Park Hospital, where he was born two months premature just over a year ago.

The youngster, who weighed just 4lbs when he arrived on the scene, spent nearly 13 weeks in the hospital's Special Care Baby Unit before he was well enough to go home.

Today Andrew is healthy and thriving, and his grateful parents, North Wirral Jointer's Mate Paul Letts and wife Jane, are determined to repay their debt to the hospital. At the same time they are helping other mums and dads going through similar experiences.

The couple, from Moreton, Wirral, have been instrumental in launching a Family Support Group at Arrowe Park to offer help and comfort to parents whose children are being

## Wirral couple give hope to tragic families

By Jackie Unsworth

looked after in the Special Care Baby Unit.

Paul, 39, who has worked for Manweb for 18 years, said: "When Andrew was born he was very ill and it was a terribly difficult period for Jane and myself. We had nobody to turn to but each other and our families, and I think it would have helped if we could have talked to other parents who had gone through similar experiences.

"Thankfully Andrew is doing fine now, and it's all down to the efforts of the nursing staff at Arrowe Park."

Paul and Jane discussed their idea with nurses at the Baby Unit, and as a result the Family Support Group was born.

At present around 28 families are involved, meeting fortnightly at the hospital to compare notes and offer help and advice.

Paul, who also raises funds for Arrowe Park, said: "Basically, we discuss anything that's troubling them and swap experiences. I think it really does help to share your problems."

## Wirral fun day

NORTH Wirral Sports and Social Club is holding a Family Fun Sports Day on September 9 and Manweb staff are invited to get into the team spirit.

The event will be held at The Wayfarers Cricket Club, Upton Road, Bidston, with the proceeds going to local charities.

The admission fee is £4 per team, and these can consist of parents, children, grandparents, aunts, uncles etc - in fact, any combination and any number. If you can't get family members to take part, team up with colleagues or friends.

Food and drink will be available all day, and there will be side shows, a bouncy castle, tiny tots games, ball pond, bottle stall, white elephant stand, 'Gypsy Rose Norma' and many other attractions.

Anyone interested in entering a team should contact Dave Bridge on int. ext. 750 2298 or Heather Murray on 750 2198.

## Ticket to ride

SPECIAL rate tickets for shows and rides at Blackpool Pleasure Beach are available to Manweb staff. Further details from Wilf Jones on Head Office ext. 2702.

## What's new?

WHAT'S new in your district or department? Have you an idea for a story or photograph? Then why not let Contact know?

Write, phone or come and talk to Contact Editor Jackie Unsworth in Public Relations, Room 5E1, Head Office, ext. 2090, or get in touch with one of the district Contact reps. They are as follows:

North Mersey: Edna Courtney, ext 2167; Liverpool: Teresa Kelly, ext 2117; Mid Mersey: Ena Harding, ext 2231; Dee Valley: Kath Sadowski, ext 2183; North Wirral: Mike Townson, ext 2202; Mid Cheshire: Pat O'Neill, ext 2111; Clwyd: Rod Taylor, ext 2118; Gwynedd: Malcolm Donaldson, ext 2250; Oswestry: Ian Moul, ext 2230; Aberystwyth: Keith Jones, ext 2202; Hoyle Training Centre: Pauline Lewis, ext 251.



## Animal magic at zoo event

MANWEB plc has found that when it comes to trade presentations it pays to talk to the animals!

For the company's newly-created Western Regional Contracting Unit recently held a successful joint presentation evening at Colwyn Bay's Welsh Mountain Zoo.

At the family event an audience of local business people learned of the benefits of using Manweb's electrical contracting services, and were also treated to a presentation by the Zoological Society of Wales.

Spouses and children were entertained by a variety of animal displays and had the opportunity to meet some of them at close quarters.

Manweb hit upon the joint

presentation idea after carrying out installation work on the zoo's new Chimpanzee World pavilion.

Manweb's Western Regional Contracting Manager Roy Haley said: "We're delighted to be working with the zoo on an event which is designed for local business people.

This is the second year we've organised this joint presentation, and it's been a great success, involving customers and their families."

Roy is pictured (right) outside Chimpanzee World with Zoo Director Chris Jackson.

# A buried treasure

by Jackie Unsworth

MANWEB helped unearth a buried 'treasure' when Clwyd County's Archaeology Service set about restoring an important part of Welsh history.

Sections of Offa's Dyke, the longest linear earthwork in Great Britain, have for many years been neglected and left overgrown.

But the Archaeology Service is currently carrying out a major scheme to uncover the historic monument, said to have been created in the 8th Century by King Offa to mark the boundary between the English Midlands and the Welsh kingdoms of Gwynedd and Powys.

The first section to be cleared was at Brymbo Steel

near Wrexham, and permission had to be sought from Manweb for a JCB and other machinery to gain access to the site via Brymbo Grid Substation.

Archaeological Sites Management Officer Andre Berry said: "Offa's Dyke is a nationally important monument running 170 miles from the Clwyd coast to the River Severn. Unfortunately,



The offa's Dyke restoration work gets underway at Brymbo. Archaeological Sites Management Officer Andre Berry discusses tactics with Manweb Central Field Unit Standby Man Albert Haggerty (left), watched, from the van, by John Hall, also of the CFU.

over the years it has been badly neglected, and parts have been bulldozed and lost to housing developments.

"This year we are tackling the overgrown sections which run from the north of Brymbo down to Pentre Bychan." The ditch and embankment being restored at Brymbo is approximately 80 metres long and five

metres high.

"We are using heavy machinery to cut back and clear the scrub vegetation which has covered the site, but we are retaining the established trees such as oaks, hollies and sycamores," said Andre.

"The second phase is to remove all the rubble that has been tipped there and the spoil that has accumulated over the years. Then we are fencing that part of the Dyke to identify and protect it, before moving on to the next section to

carry out similar works."

The scheme is being funded jointly by the County Council and by CADW, which is part of the Welsh Office for Ancient Monuments.

Andre said: "Our thanks go both to Brymbo Steel and Manweb for allowing us access to this section of Offa's Dyke. Without their co-operation we would not have been able to carry out this important preservation work."

# Diving in for charity

MANWEB staff are invited to make a splash for charity and take part in a sponsored swim in aid of the British Heart Foundation.

The annual fund-raising event will be held at Liverpool University's swimming pool on Tuesday, September 25, between 6pm and 9.30pm.

The British Heart Foundation's Liverpool Committee, celebrating its 20th anniversary, has set a £20,000 target. The swim is not a race or a marathon - those taking part will simply swim for up to 15 minutes in the 110 feet pool.

Money raised will go towards cardiac care equipment for local hospitals, ambulance services and research grants.

Sponsorship forms are available from either: The British Heart Foundation, North West Regional Office, 5 Castle Street, Liverpool, L2 4SW (tel: 051 236 6988) or Norman Kingham Esq., Kingham & Co., Kingham House, 45/49 Berry Street, Liverpool (tel: 051 708 9388).

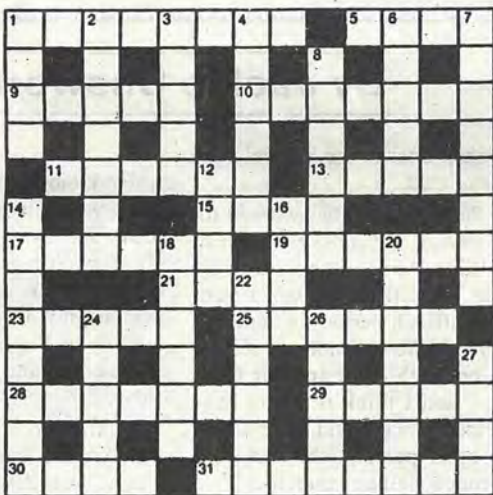
## Crossword No. 23

### Across

1. Restraint on flying (8), 5. Fancy that fellow following a direction! (4), 9. Money returned: one foreign coin and a lot of notes (5), 10. Bosh - rum formation for a diamond! (7), 11. Cheat out of a coat (6), 13. Carry many a ritual object (5), 15. Not liking article, send it back (4), 17. Free from former temp trouble (6), 19. The difficulty about wood for protecting the head (6), 21. Part with foreign currency deducting unemployment benefit initially (4), 23. Set of figures for the provision of food (5), 25. One might drop in from a visiting ship (6), 28. Idea getting about as soon as the point is taken (7), 29. Person in need of grooming (5), 30. Fat one dropped by a Scottish landlord (4), 31. Opera gig could be just a matter of delivering notes (8).

### Down

1. Fail disastrously with explosive effect (4), 2. Be determined to find the answer again (7), 3. Hiding-place for money, did you say? (5), 4. Plot to misrepresent the danger (6), 6. Laugh a little as usual (5), 7. Navy associate in trouble? (8), 8. Sally being the kind that is (6), 12. Censor animal over nothing (4), 14. Going straight up to see the art Clive displayed afresh (8), 16. Defi-



nite reference to Napoleon's leadership at the time (4), 18. Advance to a higher position before the whistleblower comes up (6), 20. There might be a tie-up here (7), 22. Not the first to rattle around (6), 24. It's a mistake for a person to be carried in trains (5), 26. Message of a specified length (5), 27. Hour of starting when nothing is accomplished? (4).

**Solution on page 10**

# Turning the toy library dream into reality

MANWEB's Wirral customers can help turn the dream of the country's first-ever purpose-built toy library for handicapped children into a reality.

For every electrical contracting order placed with North Wirral District, £5 will be donated out of the company's Community Funding Budget.

This will help pay for all electrical installation and heating work at the new toy library and resource centre being built in Woodchurch Lane, Prenton, adjacent to the former army hut which currently houses the charity.

Manweb suppliers also helping the toy library by donating heating equipment are Smith



A step nearer to completion. . . District Manager Geoff Abel (left) with (l-r) Toy Library Chairman Margaret Vogwell and electricians Peter Hobbs and Anthony Niedzwiecki.

and Cookson Electrical Wholesalers, Merlin Gerin Switchgear, Thorn Lighting, Surlux Lighting, BICC Cables, Pirelli Cables, A&A Security Ltd, Arrowhead Protection Ltd and Ashley Rock Ltd.

North Wirral District Manager Geoff Abel said: "We are delighted to help this long-standing project reach fruition. Customers who place electrical contracting orders with us will not only be helping a local charity care for local handicapped children but will also receive a certificate from us to acknowledge that help and to reward their community spirit."

# 'Part' added years option

IT is now possible for certain members of the Electricity Supply Pension Scheme to purchase "part" Added Years. The members affected are males aged 50 or over who have had their normal pension age reduced from 65 to 63 and who will have less than 40 years' reckonable service at their normal pension age.

This option may be of interest to any such members who are unable to buy a complete Added Year because of the Inland Revenue contribution limit.

Further details, including contribution rates, are available from the Pension Section, Room 5E1, Head Office.

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INTRODUCING a new, regular column aimed at bringing safety to the forefront of Manweb employees' minds. Every month, Safety Scene will be focusing on issues affecting you. Future topics will include new legislation, public safety, occupational health and the safety audit. We will also be looking at safety in the home, and other matters of interest to you and other members of your family.

## SAFETY SCENE

# Manweb counts the cost of accident toll

MANWEB still has a poor safety record, despite a campaign to cut the number of accidents at work. At the bottom of the industry's safety league table last year, Manweb had aimed to reduce the accident rate by 10 per cent during 1989/90. And although several districts managed to achieve this target, others saw a deterioration.

As a result, the number of reportable accidents - in which employees suffered injuries leading to more than three days' absence from work - remained static at 169.

### Greater

Manweb's Corporate Health and Safety Manager Colin Herbert said: "The company's accident rate is still far too high, and this year we must achieve a significant improvement in our safety performance.

"Although the Incident Rate of 3.07 accidents per 100 staff

has gone down to 2.98, this is due only to the fact that there has been an increase in the number of people employed.

"In cash terms, the cost of all time lost accidents increased from £504,292 to £603,938 during 1989/90. This relates only to lost time and in no way reflects the true value of accident costs, which could be two to three times greater."

Manweb has now set an ambitious new target for 1990 - to have the best safety record of any distribution company within the industry.

"The lowest incident rate achieved by a distribution company in 1989/90 was 1.23 in the Yorkshire area, and that's what we are aiming for," said Colin.

### Initiatives

A number of key initiatives aimed at cutting the accident rate have been identified. These are:

- An intense Safety Awareness Programme designed to put safety at the forefront of employees' minds, including regular features in Contact, safety briefing meetings, the use of safety station notice

boards to focus attention on key issues, and the training and retraining of staff in areas such as manual handling.

- Improved auditing of unsafe conditions.

- Improved accident investigation, including better follow-up procedures to prevent reoccurrence.

- Line managers will be encouraged to take a much more positive attitude on health and safety matters and will be set specific targets to achieve.



## Pupils learn a safety lesson

SCHOOLCHILDREN in Aberystwyth District are learning a valuable lesson in safety thanks to a Manweb initiative.

Mother-of-two Suzanne Brown, a qualified primary teacher, has been taken on for six months as an independent educational consultant to tour schools throughout the District and put across Manweb's safety message.

Mrs Brown (pictured above), who is studying links between education and industry as part of her Master of Education degree course at Aberystwyth University, has put together a portable display to complement her safety talk, and every primary school visited is also shown the 'Play Safe' video and given a booklet and leaflets.

Individual pupils are also presented with a six-inch ruler incorporating the 'Play Safe' logo as a constant reminder.

Mrs Brown said: "It was District Manager Terry Keenan's idea to promote safety in primary schools in this way and, as electricity forms part of the national curriculum for science, the scheme has proved very popular.

"Manweb is providing the service entirely free to the schools and is putting something into the classrooms that is of great relevance at this time."

The dangers of flying kites near overhead lines, steering clear of electricity substations and the hazards of using faulty electrical equipment are just some of the messages Mrs Brown has been highlighting to children.

Local schools are delighted with the safety talk and several headteachers have written to Terry Keenan to sing the scheme's praises.

Brian Davies, Head of Ysgol Rhydyppennau in Bow Street, said: "The children and the staff profited a great deal from Mrs Brown's teaching and follow-up exercises. You are to be complimented with this safety awareness programme."

And the Head of Ysgol Penybryn in Tywyn, Arwel Pierce, said: "We feel that we have benefited greatly from her visit, as her presentation was so deliberate and dynamic - whether in the company of the four-year-olds or 11-year-olds.

"Thank you for providing us all with such an important educational input and helping us, as a school, to foster good relationships with industry."

## David's new role

HEAD of Human Resources David Vernon-Smith (right) has taken over responsibility for Manweb's safety function.

The Safety Section, which previously formed part of Network Services, is now a corporate service to the businesses, reporting directly to Mr Vernon-Smith.

Under Network Services, the Section originally looked at just the operational safety of Manweb's electrical network. But since the introduction of the Health and Safety at Work Act and other legislation, Corporate Health and Safety Manager Colin Herbert and his team have covered much broader aspects of health and safety matters.

Mr Vernon-Smith said: "The reorganisation emphasises our continuing commitment to health and safety internally and externally, and also reflects the fact that Divisional managers have specific responsibility for the health and safety of their employees.

"The Safety Section will be responsible for advising on the formulation of the health and safety policy and statutory requirements, and have a monitoring and auditing role. The Divisions will be responsible for having in place and implementing an effective accident prevention programme."

He added: "For the past two years, for various reasons, 169 of our employees have been hurt at work, resulting in more than three days' absence, and this record is not acceptable.

"In the past we have taken a



number of initiatives to try to emphasise the need to work safely, but although these initiatives have been good ones, they have not succeeded in reducing the number of accidents.

"For that reason, we are considering how we can get safety to the forefront of everybody's minds, so that whatever job or activity they carry out at work, they ask the question: 'Am I acting safely?'"

"Many accidents are caused by people not thinking about the potential hazards in what they might be doing, and we intend to mount a campaign to greatly heighten our staff's awareness of acting in a safe manner.

"We have discussed our concerns with the trade unions at the company HESAC meeting and they have pledged their full support for the campaign."

## Sprain and strain

THERE were 89 accidents involving sprain and strain injuries during the year, and this is one of the main areas targeted for improvement.

Thirty-six staff were absent from work for more than three days due to falls, and approximately half of these accidents were at ground level while 12 were from ladders or poles.

Electrical accidents are of particular concern. The six reported during the year were all on the low voltage network and resulted in flash burn injuries. These were all investigated through the Panel of Inquiry procedure in order that lessons could be learned and used to avoid similar incidents in the future.

There were a number of dog attacks on Manweb staff, and four of these incidents resulted in three or more days' absence from work. Dog bites have been on the increase every year, and to counter this, ultrasonic dog deterrent devices are being trialed in Liverpool.



Bill Bates, 2nd Engineer, Safety, with the Occupational Health and Safety Book.

## Awareness drive moves up a gear

THE drive to make Manweb staff more safety conscious has moved up a gear with the introduction of a new manual, which every employee should have access to.

Copies of the 'Occupational Health and Safety Book' have been distributed to every section within the company, and industrial staff who are not office-based have also been issued with personal, pocket-sized versions.

The manual, which covers a range of issues such as health and safety legislation, hazardous substances, reporting accidents and ill health, safety procedures, safe use of equipment and first aid, has been produced by Manweb's Safety Section.

Corporate Health and Safety Manager Colin Herbert said: "Our original idea was to provide staff with information on hazardous substances and the COSHH regula-

tions, but it developed into a composite book on health and safety matters.

"We decided to provide office copies for every section within Manweb and, for our peripatetic staff, a smaller, handy-sized A5 version which they can refer to on site if a problem arises."

He added: "Writing the book was a mammoth task, and it involved everybody in the Safety Section, with 2nd Engineer Bill Bates compiling the information over several months.

"We think we've covered just about every aspect of occupational health and safety, and will be adding to and updating the information as necessary."

## Post Bag



# Looking after the 'electrical family'

Dear Editor,

Manweb plc, National Power, Powergen, National Grid Co and the Electricity Association - all new names brought about as a result of privatisation. One organisation whose name has not changed, though, is the Electrical and Electronics Industries Benevolent Association, or EEIBA as it is better known.

The Association exists to care for the "electrical family" whenever hardship or misfortune strikes.

Most people in the new supply industry would say they are busier than ever and, regrettably, far too often it is these very people who suddenly are missing from work as a result of a heart attack, a stroke or some other serious illness. Often such illnesses lead to early retirement.

Stop for a moment and think of someone you know well, possibly a close colleague, and consider how he or she might be coping with their particular illness. Consider, for example, the man who, after serving the industry for over 40 years, has just had a leg amputated.

Imagine the problems this would bring to your own home, the adjustments and alterations you would inevitably have to make. Consider too the costs involved.

This, typically, might be the kind of case the EEIBA would help.

The Association lives on and needs all the help it can get so far as increasing its income is concerned to meet the increasing demands on its funds. It cannot, unfortunately, promote a Telethon and raise £24 million overnight.

If, therefore, you wish to do something yourself to raise money for people in the industry, ask your local EEIBA representative how you can go about it. You will find a tremendous sense of achievement to know that you have helped someone rather than having to congratulate somebody else.

Further information from:

Colin Alden,  
EEIBA,  
8 Station Parade,  
Balham,  
London, SW12 9BH.  
(telephone 081 673 0131).

## Drop us a line

DO you have a view you'd like to share or an opinion you'd like to air? Then why not drop us a line?

Write to: The Editor, Contact, Room 5E1, Manweb plc, Sealand Road, Chester CH1 4LR, and make sure you include your name and address, or work location. All letters are dealt with in strict confidence and your name can, upon request, be withheld.

## For old time's sake

DRINKING a toast for old time's sake is this group of explaining engineers from Manweb who recently held a reunion at a Chester pub.

The group, which was missing just two members - Dave Laverick and Cliff Jones - had clocked up a total 530 years' service.

Among them was 1st Engineer Hugh Farrow, who recently retired from Head Office. He said: "The title 'planning engi-



neer' no longer exists, and of the people pictured, some have now retired while others have gone on to work in different Manweb departments and Districts.

"As Planning Engineers, we were all based at Head Office, but the planning function is now car-

ried out by individual Districts, with the overall view coming under Network Development."

Pictured are (back row, standing, l-r) Harold Hague, Alex Mussell, John Young, Alan Sing, Stan Wood, Graham Jackson, John Brown, John McInerney,

(middle row, seated, l-r) Bryan Pryce, Vernon Thomas, George Almond, Ron Thompson, Reg Goodier, Ray Maddaford, Trevor Smith, Charlie Donovan, (front row, seated, l-r) Hugh Farrow, Noel Gardner, Keith Edmondson, Charlie Lamb and George Rive.

## Manweb-sponsored summer Proms '90 series

# Pomp and Circu

THERE was plenty of pomp and circumstance when Manweb raised the curtain on a major sponsorship of the Royal Liverpool Philharmonic Orchestra's summer Proms series.

The Proms '90 opened with a Tchaikovsky Night, conducted by Carl Davies, on June 23 and continued with a presentation on June 29 of the all-time classic film *Gone With the Wind* in its original 1939 version, shown on the Philharmonic Hall's



## Orchestra goes on a 'Chopin' spree

SHOPPING to the sound of Tchaikovsky was the surprise treat in store for customers of Manweb's St John's Precinct branch.

Members of the Royal Liverpool Philharmonic Orchestra popped into the store to give a quick rendition to delighted shoppers and to promote Manweb's major sponsorship of the Summer Proms.

The highlight of the Philharmonic's concert programme was the Last Night of the Proms on July 7, and Manweb offered customers two top price tickets for the price of one.

Pictured with posters and leaflets advertising the scheme which were in all of Manweb's Merseyside shops are Sales Assistant Evelyn Glover and Shop Manager Jim Brown with musicians Ken Johnson, Ian Balmain, Blyth Lindsay and Joanna Hext.

unique 1930s screen.

Manweb donated 50 tickets to Liverpool Age Concern for the famous weepie, starring Clark Gable and Vivien Leigh (see picture and story, page 7), to the delight of local old folk.

The Proms offered something for young and old alike, and on July 7 there was a kids' concert, with Barry Wordsworth conducting and young violinist Tasmin Little as soloist.

A hundred free tickets for the 'Last Morning of the Proms' were given out by Manweb to several children's charities and organisations, including Barnardo's, the Royal School for the Blind and Alder Hey Children's Hospital, and after the concert the youngsters were

treated to lunch at the Philharmonic Hall, joined by members of the orchestra.

The highlight of the Philharmonic's concert programme was the 'Last Night of the Proms', also on July 7. The event, which included traditional favourites such as Elgar's 'Pomp and Circumstance' and Parry's 'Jerusalem', was a sell-out, and Manweb customers were able to take up the special offer of a limited number of half price tickets.

The offer was advertised all of Manweb's Merseyside shops, and the tickets sold like hot-cakes.

On arrival at the Philharmonic Hall, the patriotic Manweb Prommers lucky enough



Hundreds of red, white and blue balloons are dropped in the Last Morning of the Proms concert.

## He's a cut above the rest!

A LIVERPOOL hairdresser got his energy consumption "in trim" and netted a £2,000 holiday voucher prize, all thanks to Manweb plc.

Boys and Curls Hairdressing owner Peter Tisdale took advantage of Manweb's Energy Action scheme to have a comprehensive report drawn up on his business' energy usage. By doing so he was entered into a free prize draw.

Manweb Commercial Sales Representative Mike McNally's report led to Boys and Curls, of Belle Vale Road, installing a heat pump/storage heater system and electric water heating.

As well as enjoying electric space and water heating, Mr Tisdale was the lucky winner of the £2,000 holiday voucher draw.

He plans a family holiday with

his win, possibly to America.

Second prize winner was M D. Parisella, of Parisella's Cafe Conwy, who received £750 worth of holiday vouchers, while the £250 voucher third prize went to J.J. Leach of Widnes Car Centre Widnes.

## Oops...

OOPS! Apologies to former Dee Valley Engineering work Control Supervisor H. Wyn Edwards, whose surname was inadvertently changed to Evans in last month's report of his retirement.

ends on a high note

## Instance



Flag-waving youngsters at the children's Last Morning of the Proms concert.

obtain tickets for the sell-out event, were given hats and

flags, and hundreds of red, white and blue balloons were released into the audience during the rousing encore of 'Rule Britannia'.

Later this year Manweb continues its support for the arts in the region with sponsorship for a five concert tour of Wales by the BBC Welsh Symphony Orchestra.

### Broadcast

Visiting Newtown, Aberystwyth, Llandudno, Bangor and Mold, the concerts, including works by Mozart, Strauss, Wagner and Beethoven, will be broadcast on BBC Radio Wales and BBC Radio 3

\* We have a limited number of free Manweb Proms '90 tee-shirts to give away to Contact readers on a first come, first served basis. They are available from Public Relations, Room 5E1, Head Office, int. ext. 2091 (please state whether you require small, medium or large).

the audience during the Last



## Have a good cry . . . on us!

STIFLING a sob in anticipation of a great evening's entertainment at the showing of the film classic 'Gone With the Wind' is Kay Shuttleworth (right), of Woolton Over 60s Centre, Liverpool.

The famous weepie was being shown as part of the Liverpool Philharmonic Society's Summer Proms season, and Manweb, as the sponsor, donated 50 tickets for the film evening to Liverpool Age Concern.

Presenting the tickets to Barbara Lee-Gallon, Centre Manager, is Manweb's Liverpool District Manager Gerry Haughan, also watched by Edie Wannop (left).

Almost 1000 people filled

the Philharmonic Hall in Hope Street, Liverpool, for the showing of the newly-restored technicolour film.

And Manweb gave each film-goer a packet of complimentary tissues to have a good cry!



Children and helpers from Meadowside School, Pool Lane, Woodchurch, are entertained by members of the Liverpool Philharmonic Orchestra.



## Energy efficient catering

MANWEB Power Marketing gave a slide presentation on the theme 'Energy Efficiency in Catering' at a European Catering Association evening at Halton College.

The presentation, by Judith McIntyre of Head Office Power Marketing, and Nigel Charlton from Mid Mersey District Energy Sales, showed new electro-catering technologies and the advantages of using them in small and large scale catering operations.

An induction and halogen hob demonstration on Manweb's stand attracted interest from guests and event organisers.

North West Chairman of the ECA, Brian Scott spoke on the need to foster links between

education and industry.

During the evening, the regional winner of the ESI-sponsored "Catermind 1990" competition, Jonathan Flanagan from Halton College, was presented with a cup and cookery book by the Deputy Mayoress of Widnes.

Pictured getting to grips with the halogen hob are (l-r) Halton College Senior Catering Lecturer, David Slinger; Deputy Mayoress, Mrs. V. Haliwell; Deputy Mayor, Councillor Mrs. Olive Smith; Catermind regional winner Jonathan Flanagan and Nigel Charlton, Mid Mersey Energy Sales.

## Play safe

AS the school summer holidays get underway, Manweb is urging children throughout the region to 'play safe'.

Corporate Health and Safety Manager Colin Herbert has written to all local schools asking teachers to warn pupils of the dangers of playing near electrical equipment.

And he has urged them to again show the video 'Powerful Stuff' issued by Manweb last year, which graphically illustrates what happens if safety laws are flouted.

"Playing in our substations or climbing any of our structures is very dangerous and youngsters who do this are risking death or serious injury.

"Anyone seeing children playing near our equipment should contact the police immediately. They could save lives," he said.

Youngsters are warned of the dangers of flying kites or model aircraft near overhead power lines. They should also take care when fishing, particularly with carbon fibre rods which can conduct electricity if they touch electrical cables.

## Help!

BARNARDO's North West is appealing for volunteers from Manweb to help out at a major fund-raising event early next year.

The Sale of the Century, an up-market jumble sale to raise money for the children's charity, will be held at Chester Town Hall on January 25/26.

Volunteers are needed to man the stalls, which will sell a mixture of merchandise from furniture and jewellery to books and clothing.

Anyone interested in taking part should contact Priscilla Hodgson at 13 Lowergate Street, Conwy, LL32 8BE, telephone 0492 592650.

## Pupils get cracking

STUDENTS at Wirral Grammar School, Bebington, had an 'eggsacting' task when they took part in Manweb plc's Great Egg Race competition.

Around 30 teams from the school entered the scientific brain-teaser, which challenged the students to boil an egg and make a piece of toast using an electricity supply and basic laboratory equipment.

Chester-based Manweb Technology Transfer Engineer Andy Jones organised the Egg Race, in conjunction with North Wirral District Office.

He said: "We were extremely impressed by the standard of the entries. It was a close-run race and extremely difficult to judge.

"The winning team put in one of the best entries I've seen and presented their results clearly and concisely."

# Congratulations

# Celebrating in style



## Forty years . . .



## Thirty years . . .



## Twenty years . . .

THE Bryn Howel Hotel near Llangollen was the venue for a celebration by long serving Dee Valley staff.

Seven employees who had clocked up 40 years' service, accompanied by their partners, had lunch with District Manager Dr Jim McLennan and several other Dee Valley managers. They were later joined for afternoon tea by staff celebrating 20 and 30 years' service, and they also brought along their partners.

Long service certificates were presented to:

**40 YEARS:** Eric Ellis, Engineering Foreman, Legacy; Emyr Gilpin, Electrician, Legacy; Dennis Jones, Material Controller; Phil Keddie, Engineering Assistant; Haydn Hughes, retired Principal Assistant, Customer Accounts; Jack Devaney, Jinter, Legacy; Ioan Green, Linesman, Legacy.

**30 YEARS:** Brian Carter, Painter, New Crane Street; Cyril Griffiths, Jinter's Mate, Legacy; Gerald Jones, Jinter, New Crane Street; John Parry, Jinter, Legacy; Barry Griffiths, Energy Marketing Assistant; Mike Evans, Enhanced Craftsman, Legacy; John Lloyd, Electrical Fitter, Legacy; Andy Morris, 1st Engineer, Installation; Tommy Hayden, Jinter's Mate, New Crane Street; John Spencer, Fitter, New Crane Street; Tony Patrick, 1st Engineer, Energy Marketing.

**20 YEARS:** Andy Pooley, Customer Accounts Manager; Anne Evans, Clerical Assistant, Customer Accounts; David Spencer, Engineering Foreman, New Crane Street; Malcolm Williams, Electrician, Legacy; Elfed Evans, Electrician, Corwen; Roger Parry, Principal Assistant, Customer Accounts; Brenda Jones, retired Clerical Assistant, Commercial Work Control; Ursula Ferguson, Sales Assistant, Chester Shop; Ron Neil, Electrician, New Crane Street.

Four other long serving employees who were unable to attend the presentations were: Wyn Edwards, retired Clerical Supervisor, Engineering Work Control (40 years), Frank Gerrard, Meter Operative, New Crane Street (20 years), Gerald Green, Commercial Electrician, New Crane Street (20 years) and Selwyn Jones, Mechanical Fitter, Legacy (20 years).

## A special occasion for Manweb's long serving employees



## Liverpool District awards

STAFF at Lister Drive recently received their 20 and 30 year service awards for 1989/90 from Liverpool District Manager Gerry Haughan.

The long-serving employees, who were joined by their families were presented with their certificates in the Trophy Room at Liverpool Football Club.

Pictured (l-r) are: 2nd Engineer, Supplies, John Atkinson (30 years); 2nd Engineer, Supplies, Alan Sandells (30 years); Mrs. Doreen Sefton; DRC Attendant, Tommy Sefton (20 years); Principal Assistant, Customer Accounts, Steve O'Brien; LJCC Vice Chairman, Con Nolen; Customer Accounts Clerk, Glynis Collins (20 years); District Manager, Gerry Haughan; Mrs. Jane Sands; Craftsman, Metering, Ron Sands (30 years); MMP Electrician, Ken Davies (20 years); Craftsman, Meter Test, Roy Bridson (30 years).

## June milestone

CONGRATULATIONS to the following Manweb employees who have clocked up 20 or 30 years' service during June.

**30 years:** Head Office - Ted Mulroy, 2nd Engineer, Drawing Office and Carolyn Owens, Clerical Assistant, Income; Liverpool - John Ashley, Chargehand Meter Operative; North Wirral - Philip Doheny, HGV Driver.

**20 years:** Head Office - Michael Cartwright, Assistant Shift Leader, Computers and Associated Equipment; Elizabeth Jones, Senior Clerical Assistant, Income; Clive Manchester, Engineering Draughtsman, Civil; Peter Goulding, Data Centre manager; North Mersey - Marion Hughes, Sales Assistant (Part-Time), Runcorn Shop; Dee Valley - Pam Callaghan, Supervisor, Customer Accounts; Mid Cheshire - Barry Harding, Craftsman Electrician; Gwynedd - Guy Blunt, Clerk, Energy Marketing; Lol Williams, Shop Supervisor, Blaenau Ffestiniog.

## Big day for Prenton staff

LONG serving North Wirral staff and their partners (pictured below, left) celebrated the special milestones in their careers with a meal at the Grove House Hotel, Wallasey



During the evening District Manager Geoff Abel presented long service certificates to seven of his staff, and two Central Field Unit employees received their awards from CFU Manager Brian Mather.

Then Geoff Abel presented a 30-year certificate to Brian Mather, and Brian reciprocated by giving Geoff, who has also clocked up 30 years, his long service award!

The other long-serving Prenton staff who received certificates were:  
**40 YEARS:** Elwyn Jones, Mains Manager; Ken Hardcastle, 1st Engineer, Supplies; Alec Buckley, 1st Engineer, CFU; Bob Harrison,

Mains Foreman.

**30 YEARS:** Tony Gibson, Electrical Fitting Foreman; Jack Holden, Contracting Foreman; Ian Harris, Chargehand Electrical Fitter, CFU; Geoff Harris, Merseyside Appliance Repair Controller.

**20 YEARS:** Graham Leeming, Meter Operative.

Four other long-serving employees unable to attend the presentation were Energy Sales Manager Ron Jones (40 years), Jinter's Mate Davey Thompson (20 years), Garage Fitter Jack Williams (20 years) and CFU Linesman Harvey Trepess (20 years).



# Contracting team goes international

OSWESTRY District had several 'irons' in the fire after securing electrical contracting work at a Whitchurch aluminium refinery.

The District won the contract to supply feeder cables and design the lighting scheme for a dross/salt plant being installed at H.H. Wardle (Metals) Ltd.

During discussions with Wardle's, Oswestry District discovered the new plant, to be used in the aluminium recycling process, was being supplied and installed by Remetal S.A., of Bilbao, Spain.

cling process, was being supplied and installed by Remetal S.A., of Bilbao, Spain.

## Inspecting

The District's contracting team immediately made contact with the Spanish company to see if Manweb could carry out the electrical installation. And the initiative paid off when, several fax messages and telephone calls

later, Remetal accepted Oswestry's quotation.

The installation work was carried out by electricians Eric Field, Neil Smith and Paul Sagar.

Pictured inspecting the new plant are (l-r) Oswestry Installation Engineer Paul Forret, Jose Galdeano of Remetal S.A., and Roger Taylor, Wardle Metals Works Engineer.



## Smooth talker

SILVER-tongued Stephen Tilley, Principal Assistant, Head Office, Energy Marketing, proved he has the "gift of the gab" by coming third in the ESI public speaking competition finals in London.

His fellow Manweb winner, Head Office Market Research Officer, Jane Thomas, gave an impressive performance but was not placed.

Manweb's competition coach, Management Services Project Assistant, Larry Pritchard said: "Both Stephen and Jane gave very good speeches, and the fact that they were actually at the finals shows they were already winners."

Stephen's win has whetted his appetite, and he hasn't ruled out entering future ESI speaking contests.

He said "The atmosphere was great. I was nervous to begin with, but the other contestants were very friendly and supportive."

Jane too would have no qualms about entering again. "It's a great experience and I'd recommend it to anyone at Manweb who enjoys speaking," she said.

## Special offer

### Wish you were here

Dear Manweb employees and pensioners, I just had to write and tell you about this lovely hotel where I have just enjoyed a memorable weekend - The Brandon Hall Hotel, near Coventry, in leafy Warwickshire.

The hotel was perfect. I understand it used to be the 17th century shooting lodge of Brandon Manor. Driving up to the hotel I was delighted to see it was a real country house hotel with lush gardens surrounded by parkland. I caught a glimpse of would-be golfers trying their hand on a beautiful pitch and putt course and there was a squash club with, would you believe, six courts.

A charming receptionist checked us into our room and organised the porter to fetch the suitcases. The bedroom could not have been nicer (during the weekend I had a sneaky look at some of the other bedrooms and they were all very well furnished and decorated, some even had nicer views than mine!).

Dinner in the hotel's restaurant was delicious and the friendly efficient staff assured that we were well looked after. Nothing was too much trouble.

I spent the whole of the next day touring the area, there is so much within striking distance of Brandon - Leamington Spa with its Georgian architecture, Royal Baths and Pump Room (the only one in the country still in use), Warwick with its medieval castle and, my favourite, Stratford upon Avon, with its quaint streets, theatres and river. The Receptionist gave me a binder full of places of interest in the area to look at, and I was really spoilt for choice.

Later, back at the hotel, we enjoyed another superb dinner. The food and service were again first class and I did enjoy the dancing afterwards.

Next morning, after a leisurely breakfast, we were, alas, homeward bound but I will certainly return to Brandon for another weekend soon.

Yours sincerely,

A. Guest

P.S. And it wasn't that expensive - only £35 per person per night for dinner, bed and breakfast.

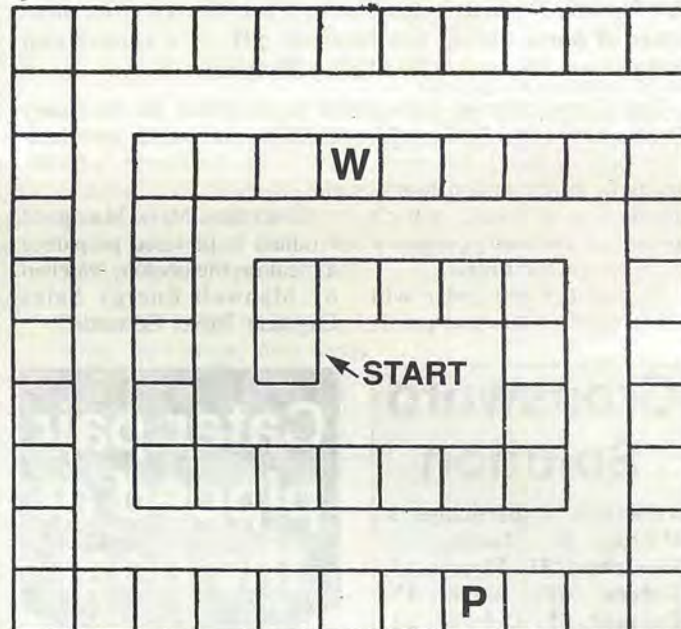
This is a special offer to all Manweb employees and pensioners, available until September 2, 1990, inclusive. The price is per person per night, with dinner, bed and breakfast, inclusive of service and VAT, and is for a minimum of two nights. This offer is subject to availability.

To make your booking simply contact reservations on 0203 542571 or write to the General Manager at The Brandon Hall Hotel, Brandon, Nr. Coventry, Warwickshire CV8 3FW.

## Start to finish

STARTING in the centre of the grid, work your way to the top right hand corner of the puzzle grid (below, right). The end of each answer forms the start of the next. Two letters have been placed in the grid to help you.

1. Our planet (5), 2. It stages plays (7), 3. Another showing (6), 4. Fasten (6), 5. Sing (5), 6. Part of castle (5), 7. Rub out (5), 8. Continuation of story (6), 9. Not stiff (4), 10. Race (6), 11. Opposite breadth (6), 12. Consider (5), 13. Conserve (4), 14. Push firmly (5), 15. Penny Black? (5), 16. Stir into action by fear (5), 17. Sacred image (4).



## Word stretch

ALL you have to do is add one letter to each of the words in capitals to create new words. The clues in brackets should help you solve this puzzle.

Reading downwards, the letters you add will spell out something we hear a lot about these days.

1. SUPER (meal) =
2. GRAN (express pain) =
3. SORE (took an oath) =
4. FAST (lavish meal) =
5. DOWN (suffocate in wa-

ter) =

6. TAN (strong flavour) =
7. PLAN (aircraft) =
8. BAG (explosion) =

Send your answers to BOTH puzzles to: Fred's Puzzle Corner, Contact, Room 5E1, Manweb plc, Sealand Road,

Chester, CH1 4LR. The sender of the first correct entry drawn will receive a £5 prize.

The winner of last month's Nine-nine-nine teaser is retired North Mersey employee William H. Maddin, who wins £5.

## Nappy news

CONGRATULATIONS to Assistant Public Relations Officer Graeme Cooper and his wife Deirdre on the birth of their first baby, James, who arrived at Arrowe Park Hospital, Wirral, on July 6, weighing 7lb 15oz.

# Retirement round-up

BILL Thomas, Honorary Secretary of the Dee Valley Retired Staff Association, has been appointed Chairman of Clwyd County Council.

Bill, who worked as an Assistant Storekeeper at Legacy Depot until his retirement in 1978, has served on the Council for many years.

## GATWICK TRAVELLERS

WOODS HILL Country Guest House Newdigate B & B Transport 12 mins Airport 0306 77437

## NORTH MERSEY DISTRICT RETIRED STAFF ASSOCIATION

Annual subscriptions are now due.

### Future Outings:

July 16 - Day trip to York; August (date to be fixed) - Trip to Saddleworth and canal boat trip to "Last of the Summer Wine" area; September - Blackpool lights and show; October 8 - Five-day holiday to Dunoon, Scotland; December - Christmas dinner.

Why not join us if you are a retired electricity supply worker or spouse of same. You can be assured of a warm welcome at our monthly meetings at the District Sports and Social Club, Bridle Road, Bootle, on the last Wednesday of each month at 1.30pm, when news about the above events and activities can be sought.

Come along and meet colleagues for a drink and chat. For further information please ring Roy Fallows, Honorary Secretary, on 051 922 2507.

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George Masters Sales Manager

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mazda Building Excitement



## District cooks up a real treat

A CHARITY which helps disabled people enjoy the pleasures of horse riding has received gifts of a cooker and fridge from Manweb's Dee Valley District.

The Clwyd Special Riding Centre based at Llanfynydd, Wrexham, is using the appliances in an extension block, opened last year, which houses a kitchen, common room, shops and toilets.

The cooker and fridge will allow cups of tea and meals

to be provided for the many children and adults who benefit from the Centre's facilities.

Chairman Miss Marigold Graham is pictured preparing a meal on the cooker, watched by Manweb Energy Sales Engineer Trevor Edwards.



# Home-made ice cream - delicious

ICE cream is on most people's favourite pudding list and the home made variety is absolutely delicious. It is also one of the easiest puds you can make. Have a go at making your own - you will really notice the difference. You can create any flavour you fancy.

Electric ice cream makers cost between £30 and £40 and save stirring. But don't despair if you haven't got one - all you need is a large bowl, a whisk and a plastic or metal freezer container. About an hour before you start making the mixture, set the freezer on fast-freeze. The quicker the mixture freezes, the smaller the ice crystals will be and the smoother the texture of the ice cream.

Do not forget to whisk the half frozen mixture before finally freezing, as this breaks up the ice crystals. In fact, the more times you whisk, the better the texture will be.

### BASIC VANILLA ICE CREAM

1/2 pint (300ml) single cream; 3 egg yolks, size 2; 4oz (125g) caster sugar; drop of vanilla essence; 1/2 pint (300ml) double cream.

Heat the single cream in a saucepan to just below boiling point. In a bowl, lightly beat together the egg yolks, sugar and vanilla.

Gradually pour on the hot cream and whisk well. Return to the pan and heat gently over a low heat (do not let it boil) for about 10 to 15 minutes, stirring all the time until the custard thickens and will thinly coat the back of a spoon.

Leave to cool and then pour into a large freezer container and freeze for about two to three hours, when the mixture should have become icy around the edges and slushy in the centre. Whisk the half frozen mixture until just smooth and fold in the double cream. Freeze for several hours until firm.

Try the following delicious variations for a change of flavour. Simply stir the ingredients into the cooked custard mixture of the basic vanilla ice cream before freezing.

### STRAWBERRY RUM RIPPLE

Stir in 4oz (125g) pureed fresh strawberries and fold in one tablespoon of white rum with the cream. Freeze until just firm and then top with a layer of 4oz (125g) fresh strawberry puree, sweetened with a little icing sugar. Freeze until firm.

### DOUBLE CHOCOLATE CHIP

Stir in 5oz (150g) melted plain or milk chocolate and fold in the cream. Pour half into the container and top with a few chocolate chips or chocolate drops. Repeat with the remaining ice cream.

### RASPBERRY YOGHURT SWIRL

Stir in 6oz (175g) fresh or frozen and defrosted mashed raspberries with two to three tablespoons of natural yoghurt. Fold in the cream and freeze until firm.

### Tempting extras

As you flavour the ice cream, stir in some favourite extras. Pureed, canned, fresh or frozen fruits, crushed sweet biscuits, chocolate chip cookies, ginger snaps, fruit biscuits, bourbons or peanut cookies.

A spoonful of booze such as brandy, rum, whisky, cognac, Grand Marnier or Bailey's Irish Cream goes down a treat. Add chopped dried candied or glace fruits, and spoonfuls of fruit jam, honeys or syrup for a touch of sweetness and a ripple effect.

### Serving

Take ice cream out of the freezer and pop it into the fridge about half an hour before serving to allow it to soften slightly. It will be easier to scoop and you will taste the full flavour.

Frozen ice cream portions can be softened by defrosting in short bursts in the microwave on medium. To create perfect scoops use a special ice-cream scoop or a tablespoon dunked in hot water and quickly dried. For an elegant dinner party dessert, top with your favourite liqueur.

### Savers

Save time and money by using canned custard instead of single cream and egg yolks. Save money by using a whipped powdered cream substitute like 'Dream Topping' instead of double cream. For extra economy use evaporated milk instead of single cream.

## Crossword Solution

ACROSS: 1. Birdcage, 5. Whim, 9. Music, 10. Rhombus, 11. Fleece, 13. Totem, 15. Anti, 17. Exempt, 19. Helmet, 21. Role, 23. Table, 25. Anchor, 28. Concept, 29. Bride, 30. Lard, 31. Arpeggio.  
DOWN: 1. Bomb, 2. Resolve, 3. Cache, 4. Garden, 6. Habit, 7. Messmate, 8. Sortie, 12. Cato, 14. Vertical, 16. Then, 18. Prefer, 20. Mooring, 22. Latter, 24. Boner, 26. Cable, 27. Zero.

## Cater pair pipped at the post

THE 16th annual "Catermind" competition drew entrants from across the country to the ESI-sponsored catering students' finals at London's Barbican Centre.

"Catermind" is similar in format to the popular 'Mastermind' TV quiz, and like its television cousin is chaired by Magnus Magnusson.

Manweb was represented by Jonathan Flanagan of Halton College, Widnes, and Alison Smith, from Wirral Metropolitan College, Birkenhead.

Both Manweb entrants gave good account, but didn't make it through to the finals, with Jonathan missing qualifying by just 1 pass.

Organised by the European Catering Association, "Catermind" is held in high esteem in the catering industry. Last year's Manweb finalist is now working at the London Savoy and another finalist is employed at the Ritz.



## Telly tonic

IT was just what the doctor ordered when Manweb donated a portable television to Clatterbridge Hospital, Wirral.

The television will be a real tonic for patients recovering in the hospital's post-operative ward.

Manweb's North Wirral Office Manager Mike Townson is pictured (right) presenting the television to (l-r) patient George Bennett, of Upton, Wirral, 2nd Year Student Nurse Karen Doswell, Charge Nurse Phil Roberts and Nurse Manager Geraldine Bradshaw.



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## HOLIDAYS

**Brittany/SW France** - Caravans and mobile homes. Self-drive pack. Tel: Crewe Internal 178 or 0270 766675 (Ian Linford).

**Caravan** - Towyn, Near Rhyl, Six-berth, two bedrooms, shower, fridge, fully fitted. From £75 per week. Tel: 0978 362615/352653.

**Costa Del Sol** - Benalmadena studio apartment, suitable for two or three people. Excellent pool and facilities. Shops and bars with entertainment nearby. 10 minutes walk to beach. As advertised in Global and Sol holiday brochures. Telephone Joe Flanagan, H.O. int. ext. 2957 or 0244 41097 evenings.

**Criccieth** - North Wales House overlooking village green, Sleeps six. CTV. Beach and shops two mins. Tel: 0766 522 614 (Ann Tudor).

**France** - B&B, H/B, Caravans and camping. Tarn et Garrone Region. Close to junction 8 and 9 on Autoroute between Bordeaux and Toulouse. Excellent catering, including French, Indian, and vegetarian cooking. Much to see and do, or just relax in sunshine. Ex-SEB employee. Tel: David Boniface, 010-33 (63-95-95-20).

**Pony Trekking** - And farm holidays. Accompanied one-hour to full-day treks for novices or experienced riders. Holiday cottages available. Self-ctrng. or bed and breakfast or half-board. Lic. restaurant open to non-residents. Lunch, afternoon tea, dinner. Private parties catered for. Further details: Hwylfa Ddafydd Country Farm Holidays. Tel: Colwyn Bay 516965.

**Port Grimaud** - Six miles St Tropez. Four /six-bth. caravans, with electricity, h. and c. water, shower. on three star hotel site. Luxury coach travel from most areas. Tel: 0670 712399.

**Porthmadog** - Holiday bungalow, sleeps six. Black Rock Sands five minutes' drive. Convenient Ffestiniog Railway, Snowdonia National Park. For infmtn.: C.Jones, 2 Meadow Drive, Porthmadog. Tel: 0766 2519.

**Newquay** - Cornwall, family-run guest house with good home cooking. Family rooms. Friendly atmosphere, Sea views. 200 yards from town centre. Dinner, bed and breakfast from £70 per

week. Former Merseyside family will make you welcome. Disc. for Manweb empls. Apply Avondale, 28 George Road, Newquay, Cornwall. Tel: 0637 872234.

**Algarve** - Privately-owned villa set in large gardens in the Monchique Hills. Spilt level/dining room, good kitchen facilities, utility room, two-good sized bedrooms, terraces with garden furniture. Panoramic views of the West Coast, 24 kms away, Swimming pool. Maid service. Food hamper provided. Flights arranged. Tel: 0352 55090 or 074570 474.

**Anglesey** - Self catering and coarse fishing holidays. Two lakes on 15-acre site overlooking Snowdonia. Touring caravans and tents welcome. Brochure available. Tel: 0248 713410.

**Weston-sup'r-Mare** - Static caravan on farm. Six berth, sep. dbl. bedroom, shower, toilet, TV, etc. All season price £70 per week. Tel: 0934 750 292.

**Newquay** - Cornwall. Luxury caravans with shower, and economy vans. Colour TV, flush toilet, etc. Pleasant site near town and beaches. Cleaned and maintained by owners. From £50 per week. Tel: 0637 876589 (Gill).

**Spain** - Luxury villa, three dbl bedrooms and two two bathrooms. Private swimming pool. Quiet area "Calpe" Costa Blanca. Walled gdns, terraces ect. Five minutes from uncrowded beaches. Available from £150 per week. Telephone 0736 664177.

**Dolgellau** - Traditional farmhouse cottage set in a seven-acre smallholding in Snowdonia National Park. Sleeps seven plus cot. Tastefully modernised. Fully-fitted kitchen, inc dishwasher and microwave. Storage heaters and large inglenook fireplace. Ample parking and grounds. Kennel for pet by arrangmt. Easy access to mountains and sea Beautiful scenery and lovely walks. Prices from £100 to £220 per week. Tel: 0341 423912.

**French Riviera** - Six-berth caravan, all amenities on site, within easy reach of Monaco, St Tropez, etc. Golf, riding close by. SAE to M.Williams, The Lodge, Lingen, Bucknell, Shropshire, or tel: 0544 267579.

**Newquay** - Cornwall. Guest house, sea views, two minutes from beaches. Quiet area close to town, good food, comfort, prkng. BB/EM £65 - £80 per week. ESI staff. Tel: 063787 4291 (Mr Pleasants).

**Anglesey** - Tal-y-Bont Cottages, Dwyran. Luxury cottages set in a 17-acre smallholding, 11/2 miles from shingle beach of Menai Straits and four miles from sandy beaches of Llanddwyn. Nature reserve, bird sanctuary, sea zoo, shops and restaurant nearby. Weekly prices - July/August £220, September 1 to 15 £180, September 16 to 30 £160, October £130. Telephone Deeside 819768.

**Llandudno** - Rosaire Private Hotel. Family run and situated in lovely garden area of town, yet close to all entertainment and shops with no hills to climb. Free car park. Tea/coffee facilities. Some en suite rooms available. Excellent home cooking, served at separate tables. Telephone 0492 77677 or write for brochure to Mr and Mrs W.G.Evans, 2 St Seiriols Road, Llandudno, Gwynedd LL30 2YY.

**Anglesey** - Bed and Breakfast/self catering summer let. Secluded farmhouse with panoramic views of the Snowdonia range. Within 10 minutes of the main town Llangefni and sandy beaches. Idyllic for bird watchers. Tel: Bodorgan (0407) 840038.

**Presthaven Sands** - North Wales. Caravan to let. Colour TV. Shower. Fully fitted. Good site facilities. Tel: 061 366 8789.

**City of Chester** - Self catering flat. Centrally heated. TV, fridge, linen provided. Parking, all inclusive. Tel: 0244 42538.

**Luxury Caravans** - Eight berth. Llanrhystyd, West Wales (on the Cardigan coastline). Pleasant site (no club) nine miles from Aberystwyth and 11 miles from Newquay. Near to beach with beautiful scenic views. Families only. Sorry, no pets. Contact K. A. Cull on 0939 33005.

**Near Snowdon** - Quiet valley. Modern flat, all facilities. Sleeps four. Beautiful views, free fishing. Contact Mrs A Bohannon, 0286 85537.

**South of France** - Six-berth caravan to let on site with all amenities. Easy reach of Monaco, Monte Carlo, St Tropez etc. Some dates July and August. Telephone 0544 267579 after 6pm. ESI staff only.

**Costa del Sol** - Puerto Cabopino, situated between Marbella and Fuengirola. Superior 2-bedroom apartment, plus settee in lounge converts to 2 single beds. Superb views over yacht marina and sea, lovely

beach and swimming pool. Ideal for family or golfing holiday. Supermarket, video bar, restaurants etc on site. Fully equipped for self catering. Available for 2 weeks, Saturday October 13 to Saturday October 27. Rental includes electricity, linen, towels and weekly maid service. Contact J. Bird, Southport (0704) 38645.

**Snowdonia National Park** - Comfortable modern flat, all facilities. Sleeps 4. Beautiful quiet valley, 6 miles from Caernarfon. Close to shop and pub. Free fishing. Tel 0286 85537.

**Caravan** - New 31', 6.7 berth. All maons services. Gas, electricity and colour TV included. Sited on Haven's Ty Mawr Holiday Park near Abergele (Dragon Award). Free entertainments, heated indoor swimming pool, family club, disco, children's Tiger Club etc. Near all major resorts. Telephone Chester 372860 for details. Families only (sorry, no pets). Discount for Manweb employees and families.

**Toomargoed, Rhyl** - Take that break you've been promising yourself. Relax in a family hotel and enjoy good home cooking and fully licensed bar. Weekly rates for B & B and evening meal from £50, weekend or mid-week breaks from £30 per person. Ring Len or Sandy on 0745 334103 or 678 3003.

**Sailing Holidays** - Artemis. Comet's 850 (28ft) Bareboat Charter. Moody 37, Bareboat or skippered charter. Corfu based. Tuition available. Full inventory. Contact H. J. Hargrove on 0270 67556.

**Newquay, Cornwall** - Retired Members Group tour on September 22 to 29. Transport by luxury coach to and from Liverpool. En-suite accommodation with televisn, radio, tea and coffee-making facilities. In-house entertainment every night except Sunday. Two full and two half-day tours. Courier service. VAT and insurance, total inclusive cost £170. Contact Mrs. A. McDonnell, Assistant Secretary, Retired Members Group, Liverpool Electric Power and Lighting Sports and Welfare Club, Thingwall Road, Liverpool L15, tel. 051-489 4880.

**Florida** - Luxury apartment one mile from Disney World, 15 miles Orlando Airport. Available due to cancellation two weeks 1-9-90 to 15.9.90. £500 for two weeks. Sleeps six. Complex consists 14 tennis courts, four swimming pools, fitness centre, etc. Contact Carole Davies at Aberystwyth shop, tel: 0970 615061.

**North Wales** - Six berth caravan to let, £8 per day. Fully equipped, in peaceful countryside. Contact Mrs. Evans on 049084 208.

## FOR SALE

**Computer** - Amstrad CPC 6128. Includes built-in disk

## DRIVING TUITION

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drive, TV modulator, multiface II, also 50+ games on tapes/discs. Cassette leads included. £300 ono. Contact Steve O'Meara at Old Swan Shop, int. ext. 2379/2381, or 051-734 1867.

**Parkray 111GL** - Heats 11 radiators. Teak surround. Excellent condition, £150 ono. Contact Wendy Brown on Tarvin 40182.

**David Bowie** - Two concert tickets, August 7. £40, includes travel from Connah's Quay. Contact Carol Henshaw, Queensferry Mail Order, int. ext. 217.

**Gent's Suit** - Brown double-breasted. Inside leg 28", waist 37". As new, £15. Contact Mrs. E. Ellis, 051-639 5400.

## CARS FOR SALE

**Citroen BX** - 14TE 'Flight' limited edition, G-reg, only 4,000 miles. Sunroof, tinted glass, radio cassette. Under warranty, immaculate. Offers over £6,000. Contact D. Dorsett, Head Office, ext. 3289, or home, Deeside 822620.

**Chevette** - 1300 GLS H/back, R-reg. New wings, inner wings, sills and clutch. Resprayed, full test, radio-cassette, alloy wheels. Must be seen. £675 ono. Contact John A. Jones, Transport, Legacy Garage, int. ext. 515 or home, Wrexham 840776.

## LEISURE

**Fishing Trips** - and pleasure cruises aboard the DTI vessel

'Cerismar', out of Beaumaris, Anglesey. Wreck, reef and general fishing. Pleasure cruises to Puffin Island. Competitive prices from £35. Full-time skipper/owner Dave Jones, 2nd Coxswain Beaumaris Lifeboat and member of the National Federation of Charter Skippers. Contact D. A. Jones on 0248 810746.

**Sea Fishing** - On board Miranda out of Holyhead, Anglesay. Deep sea, reef or wreck fishing. Trips arranged for 4 to 12 hours, licensed and insured for parties of 12. Boat hire from £50. Rods, tackle and bait available. Contact Kevin Wright, Miranda Sea Angling, Mon Elian, Moelfre, Anglesey, Gwynedd, Tel 0248 88459.

**Tennis** - Liverpool Electric Supply Tennis Club welcomes new members, established or beginners. club sessions Sunday am/pm and Wednesday evenings. League matches played mid week evenings. Contact Ken Rigby at Lister Drive, int. ext. 2170 or 051 254 1900.

## TUITION

**Driving Lessons** - Arnold Hughes, D.O.T. A.D.I., School of Motoring. Expert Tuition. Door to Door service. Refresher and motorway lessons if requested. Discount for Manweb employees. Telephone Warrington 50178 or 39421.

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## HAMBONE by Mike Flanagan



# Contact Sport



## All ship-shape and Manweb fashion . . .



North Wirral's crew push the boat out! (Story by Graeme Cooper, pictures by Mike Hall)

IT was all hands to the oars when North Wirral 'launched' an entry for the annual Mersey raft race.

Despite never having entered before, the Prenton team completed the 20 mile round course in 5 hours 17 minutes, coming fourth in the 35-strong "novice" class and 18th in the overall field of 59 rafts.

The annual charity event is organised by Merseyside Police, and forms part of the Mersey River Festival. Money raised by the raft race is going to Liverpool's Alder Hey Children's Hospital.

The North Wirral crew raised around £400, including a donation from Manweb's Charity Chest.

Weather and sea conditions



Shore leave at New Brighton. Back row: Dave Doughty, Neil Powell, Myles Mercer, Albert Butler, Neil Hunter. Front row: Dave Makin and Ian Birch.

were perfect, but the race still meant a 5.30 am start for the Manweb crew. The gruelling course followed the river downstream from Liverpool Sailing Club near Speke airport to New Brighton, where the raft crews came ashore for lunch and to wait for the tide to turn.

There followed a "Le Mans" re-start, with crew members sprinting down to their rafts for the slog back up river.

Some rafts had changed crews at New Brighton, but Manweb stuck with its original oarsmen; Neil Hunter (Personnel, Clerical), 2nd Engineer Albert Butler (Plan-

ning), Jointer's Mate Dave Doughty, Records Draughtsperson Neil Powell, Energy Marketing Engineer, Ian Birch and Compressor Operator Myles Mercer.

Neil Hunter said: "Tiredness crept in by the time we got back to the Pier Head. There was almost a mutiny and a few nearly "walked the plank!"

Neil was inspired to enter the race after seeing his brother compete in last year's event and with support from North Wirral District Manager Geoff Abel, set about building the raft.

Second Engineer (Mains) and part-time yachtsman Dave Quinn was enlisted to help with design and Dave, Neil Hunter, Albert

Butler, 2nd Engineer (Mains), Dave Makin and Dave Doughty put the plans into action.

Sea trials and safety appraisals by Merseyside Police were made at Crosby Marina, with Dave Makin acting as "shore" crew.

Final design alterations and crew selection were at New Brighton with numbers slightly reduced by Paul Tolcher being ill and Dave Quinn getting his yacht "ship-shape" for a water-borne holiday.

In spite of the early start on the race day and the gruelling course, the North Wirral crew and loyal shore-based supporters had an excellent day and "Yes," said Neil Hunter, "We would do it again!"

## Cruise to Denmark



FANCY a short break? Why not take advantage of the exclusive offer from Scandinavian Seaways, which is available to all Manweb plc employees, relations, friends and pensioners.

The offer is valid on the following dates to Denmark: September - 17, 24 and 26. October - 8, 15, 22, 24 and 29.

The normal basic price is from £49 per person for accommodation in a four-berth inside cabin, with shower and wc. The exclusive offer to Manweb includes free buffet breakfast on both mornings, whilst at sea.

There are a variety of cabins available to accommodate different sized parties (see the details in the price panel).

Also included in the offer is a short sightseeing tour, on arrival at your destination.

Part of the experience of this superb holiday break is the enjoyment of the cruise atmosphere and the variety of entertainment on board ship.

You have a choice of nightlife with cabaret and disco. There are restaurants serving food that has to be seen (and tasted) to be believed. Sample the Smorgasbord, a traditional Scandinavian spread, or perhaps celebrate with a more formal meal of international cuisine, a-la-carte.

Lounges and bars provide the focal point. There are cinemas on board, showing the latest film releases, or why not try a sauna! All the ships are air conditioned and stabilised, and have a friendly crew to look after you.

All you have to do is sit back, relax and enjoy the superb amenities on board your ship from the

The special offer is valid on the following dates to Denmark:

September: 17, 24 and 26.

October: 8, 15, 22, 24 and 29.

All the prices quoted are per person.

CABIN ACCOMMODATION	ADULT	CHILD
4-berth inside cabin with shower and wc	£49	£28
4-berth outside cabin with shower and wc	£55	£31
3-berth inside cabin with shower and wc	£55	£31
3-berth outside cabin with shower and wc	£60	£33-£50
2-berth inside cabin with shower and wc	£60	£33/£50
2-berth outside cabin with shower and wc	£68	£42-£50

Children aged four years and under 16 years pay the child price.

Each booking is subject to a minimum of two persons travelling

Special rail fares to Harwich from stations throughout the UK are available.

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moment you step aboard.

Pick up the phone and dial 0255 241234, quoting reference SP86. All bookings are subject to availability. This offer closes on September 1, 1990.

## Getting into the swing of things!

DIRECTOR Power Marketing Colin Leonard gets into the swing of things during a recent promotional event at Eaton Park Golf Club, Chester.

Organised by Manweb and Dimplex, the golf day was attended by 27 customers - important specifiers and deci-



sion makers from the domestic and commercial market.

The event was an opportu-

nity for Manweb's sales team to meet customers in an informal setting.

## Marathon man boosts appeal

MANWEB marathon man Robbie Hilton has raised over £1,000 to train a guide dog. An Appliance Repair Electrician based at Lister Drive, Liverpool, Robbie was sponsored in the London Marathon by friends and colleagues.



He brought in £1,022.85, plus a further £150 from Manweb's Charity Chest, which boosts the fund-raising efforts of staff.

Robbie said: "Everyone gave me a lot of support with sponsorship and collecting the money afterwards! I'd like to thank all at Lister Drive for their help."

The dog which the money will train has been called Lister, in appreciation of the Lister Drive staff's support.

Robbie is pictured presenting a cheque to Guide Dogs for the Blind Association representative Shirley Horsman and her guide dog, Lady.

Special offer for 'Contact' readers